

SUNDAY, 5 JULY								
2.00pm-5.00pm	Doctoral Consortium – UTown							
6.00pm-8.00pm	Doctoral Consortium Welcome Dinner							
MONDAY, 6 JULY								
9.00am- 12noon	Doct. Consort. UTown	CNAIS Workshop - SOC SR8	PACIS PDW – SOC SR3			SmartPLS-3 Tutorial – SOC SR7		
1/1.30pm-5.00pm			JAIS PDW – SOC SR3			Business Model Tutorial – SOC SR10		
6.30pm-8.00pm	Conference Welcome Reception – MBS, Foyer behind Hibiscus							
TUESDAY, 7 JULY								
9.00am-10.00am	Opening Keynote 1, MBS, Jasmine Junior Ballroom Toh Chai Keong, Asst. Chief Executive, IDA							
10.00am-10.30am	Coffee Break – MBS, Foyer behind Hibiscus							
	Hibiscus 3611	Hibiscus 3711	Hibiscus 3612	Hibiscus 3712	Saraca 3900A	Saraca 3900B	Hibiscus 3613	Hibiscus 3713
10.30am-12.00pm	Kanliang Wang	Sophie Cockroft	Ben Choi	Antonette Mendoza	R P Sundarraj	Dongming Xu	Jason Thatcher	Ariel La Paz
	T2-63	T3-14	T6-115	T3-267	T15-431	T21-597	T17-538	T20-624
	T2-560	T3-193	T6-298	T20-157	T15-439	T21-658	T17-522	T20-424
	T2-149	T3-260	T6-142	T3-388	T15-551	T21-87	T17-664	T20-248
12.00pm-1.30pm	Lunch – MBS, Heliconia							
12.30pm-1.30pm	Poster Session 1 – Heliconia Paper Nos.: 31, 57, 70, 80, 91, 100, 118, 143, 166, 170, 187, 192, 224, 236, 245, 271, 307, 313, 368, 370, 385, 389, 398, 399, 416, 429, 440, 444, 449, 463, 497, 500, 517, 525, 539, 564, 614, 618, 621							
1.30pm-3.00pm	Yan Yu	Yinghui Yang	Alain Chong	Ayoung Suh	Harminder Singh	Zhongyun Zhou	Seth Li	Panel#1 Next Wave of CRM Innovation
	T2-287	T3-64	T6-141	T13-380	T10-167	T18-363	T17-612	
	T2-184	T3-183	T6-582	T13-297	T10-553	T18-171	T17-155	
	T2-301	T3-481	T6-162	T13-494	T10-329	T18-330	T17-648	
3.00pm-4.00pm	Coffee Break – MBS, Foyer behind Hibiscus							
4.00pm-5.30pm	Poster Session 2 (DC posters) – D1, D2, D3, D4, D5, D6, D7, D8, D9, D10, D11, D12, D13, D14, D15, D16, D17							
	Carol Hsu	Jae-Nam Lee	Keng Siau	Remko Helms	Pedro Antunes	Chun-Ho Cheung	Felix Ter Chian Tan	Panel#2 Bright ICT Initiative: Asia-Pac Perspective
	T10-220	T7-114	T14-386	T13-534	T4-276	T16-609	T18-304	
	T10-139	T7-36	T14-421	T13-188	T4-103	T16-274	T18-531	
T10-198	T7-182	T14-672	T13-331	T18-201	T16-568	T18-455		
WEDNESDAY, 8 JULY								
9.00am-10.00am	Keynote 2- MBS, Jasmine Junior Ballroom Jae Kyu Lee- AIS President, Announcements, Awards, Next PACIS							
10.00am-10.30am	Coffee Break – MBS, Foyer behind Hibiscus							
10.30am-12.00pm	Sophia Duan	Yongsuk Kim	Xi Chen	Seung Hyun Kim	Joy He	Cheng Suang Heng	Wenyu Du	Panel #3 ACM-AIS MSIS Curric. Revision
	T11-160	T7-94	T6-360	T9-660	T16-44	T12-230	T18-272	
	T11-394	T7-165	T6-112	T9-473	T16-433	T12-233	T18-430	
	T11-467	T7-268	T6-428	T8-485	T16-460	T12-578	T18-528	
12.00pm-1.30pm	Lunch – MBS, Heliconia							
12.30pm-1.30pm	Poster Session 3 – Heliconia Paper Nos.: 49, 67, 93, 105, 106, 116, 144, 168, 179, 189, 197, 204, 213, 262, 263, 265, 270, 320, 345, 384, 390, 396, 409, 410, 417, 443, 478, 518, 542, 554, 563, 569, 572, 591, 605, 625, 647, 662, 668							
1.30pm-3.00pm	Chee-Wei Phang	Henning Baars	Chulmo Koo	Igor Hawryszkiewicz	Boh Wai Fong	Yongqiang Sun	Mohanad Halaweh	Panel#4 How to Intl. Asia-Pac Journals
	T11-13	T3-606	T6-400	T13-71	T10-242	T2-461	T17-633	
	T11-22	T3-452	T6-536	T13-628	T10-300	T2-469	T17-130	
	T11-108	T3-620	T6-630	T13-594	T10-488	T2-663	T17-626	
3.00pm-3.30pm	Coffee Break – MBS, Foyer behind Hibiscus							
3.30pm-5.00pm	Amit Das	Isam Faik	Fiona Nah	Paul Lowry	Cecil Chua	Chuan Hoo Tan	Hee-Woong Kim	Panel#5 Information Security Policies & Strategies
	T20-414	T7-21	T14-432	T9-35	T5-548	T19-406	T17-419	
	T20-111	T7-240	T14-667	T9-476	T5-489	T19-649	T17-161	
	T20-646	T13-367	T14-583	T9-259	T5-113	T19-464	T17-190	
6.00pm-9.30pm	Conference Dinner – Social event at Night Safari							
THURSDAY, 9 JULY								
9.00am-10.30am	Xi Zhang	Jiahui Mo	Celeste Ng	Jinbi Yang	Bo Hsiao	Tang Qian	Nripendra Rana	Tan Chee-Wee
	T2-372	T3-326	T6-82	T13-514	T15-47	T1-206	T17-124	T11-344
	T2-42	T3-366	T6-547	T13-615	T15-338	T1-350	T17-375	T11-246
	T2-346	T3-471	T6-81	T13-415	T15-54	T1-537	T17-342	T11-610
10.30am-11.00am	Coffee Break - MBS, Foyer behind Hibiscus							
11.00am-12.30pm	Hailiang Chen	Gaye Deegan	Hritik Gupta	Hylim Oh	Patrick Finnegan	Tingru Cui	Dimple Thadani	Wei Wang
	T11-219	T7-373	T6-510	T9-458	T10-247	T12-169	T4-311	T15-397
	T11-441	T7-466	T6-175	T9-393	T10-122	T12-269	T20-453	T14-277
	T11-237	T7-512	T11-264	T9-643	T10-89	T12-644	T4-185	T15-322
End of Conference								

Tuesday 7 July, 10.30am-12.00pm

<b>Hibiscus 3611</b> , Session Chair Kanliang Wang	T2-63: Weiwei Wang, Qing Hu, Luning Liu, Yuqiang Feng and Ming Yang. UNDERSTANDING KNOWLEDGE TRANSFER IN ENTERPRISE SYSTEM ASSIMILATION: THE CRITICAL ROLE OF SOCIALIZATION TACTICS
	T2-560: Shin-Yuan Hung, Yu-Wen Huang and Yen-Ting Chou. UNDERSTANDING THE FACTORS INFLUENCING PHYSICIANS KNOWLEDGE TRANSFER SUCCESS
	T2-149: Artur Strasser and Markus Westner. KNOWLEDGE TRANSFER IN IS OFFSHORING: PROCESSES, ROLES, AND SUCCESS FACTORS
<b>Hibiscus 3711</b> , Session Chair Sophie Cockroft	T3-14: Guangming Cao and Yanqing Duan. THE AFFORDANCES OF BUSINESS ANALYTICS FOR STRATEGIC DECISION-MAKING AND THEIR IMPACT ON ORGANISATIONAL PERFORMANCE
	T3-193: Johannes Epple, Stefan Bischoff and Stephan Aier. MANAGEMENT OBJECTIVES AND DESIGN PRINCIPLES FOR THE COST ALLOCATION OF BUSINESS INTELLIGENCE
	T3-260: Chih-Ping Wei, Chin-Sheng Yang, Chih-Hung Peng, Hao-Fan Wang and Chun-Mao Chang. APPLYING TECHNOLOGICAL RESOURCE-BASED VIEW FOR STRATEGIC ALLIANCE FORMATION PREDICTION
<b>Hibiscus 3612</b> , Session Chair Ben Choi	T6-115: Ben Choi, Lesley Land and Nathaniel T Lee. THE EFFECTS OF GENERAL PRIVACY CONCERNS AND TRANSACTIONAL PRIVACY CONCERNS ON FACEBOOK APPS USAGE
	T6-298: Sunghun Chung, Animesh Animesh, Kunsoo Han and Alain Pinsonneault. DO SOCIAL MEDIA EFFORTS MATTER FOR A FIRM'S BOTTOM LINE? EVIDENCE FROM FACEBOOK ( <b>PRESENTED BY ANDREW BURTON JONES</b> )
	T6-142: Torben Küpper, Tobias Lehmkuhl, Alexander Wieneke and Reinhard Jung. TECHNOLOGY USE OF SOCIAL MEDIA WITHIN CUSTOMER RELATIONSHIP MANAGEMENT: AN ORGANIZATIONAL PERSPECTIVE
<b>Hibiscus 3712</b> , Session Chair Antonette Mendoza	T3-267: Yung-Chun Chang, Cen-Chieh Chen and Wenlian Hsu. SEMANTIC FRAME-BASED APPROACH FOR READER-EMOTION DETECTION
	T20-157: Sree Lekha Mekala, Antonette Mendoza and Rachele Bosua, TOWARDS A SYNTHESIZED DECISION SUPPORT METHODOLOGY THAT INTEGRATES HUMAN COGNITION AND DATA MINING
	T3-388: Xi Wang, Zhiya Zuo and Kang Zhao. THE EVOLUTION OF USER ROLES IN ONLINE HEALTH COMMUNITIES – A SOCIAL SUPPORT PERSPECTIVE
<b>Saraca 3900A</b> , Session Chair R P Sundarraj	T15-431: Sojen Pradhan, Valerie Gay and Surya Nepal, ANALYSING AND USING SUBJECTIVE CRITERIA TO IMPROVE DENTAL CARE RECOMMENDATION SYSTEMS
	T15-439: Doan Hoang and Dang Thanhdat, HEALTH DATA IN CLOUD ENVIRONMENTS
	T15-551: Sathyanarayanan Venkatraman, R.P Sundarraj and Ravi Seethamraju, HEALTHCARE ANALYTICS ADOPTION-DECISION MODEL: A CASE STUDY
<b>Saraca 3900B</b> , Session Chair Dongming Xu	T21-597: Anik Mukherjee, Rangaraja Sundarraj P and Kaushik Dutta, AN ONLINE ALGORITHM FOR PROGRAMMATIC ADVERTISEMENT PLACEMENT IN SUPPLY SIDE PLATFORM OF MOBILE ADVERTISEMENT
	T21-658: Anna-Liisa Syrjänen and Riitta Hekkala, THE ROLE OF USERS IN PROTOTYPICAL AND INFRASTRUCTURAL SYSTEMS DESIGN
	T21-87: Jaehyun Park, DESIGNER-USER INTERACTION WITHOUT ACTUAL USERS: A LESSON FROM TWO FIELD STUDIES
<b>Hibiscus 3613</b> , Session Chair Jason Thatcher	T17-538: Hannes Kuebel, Nicolai Hanner and Ruediger Zarnekow, AN EXPERT VIEW ON THE ROLE OF COMPLEMENTARY ASSETS FOR THE ADOPTION OF SMART HOME PLATFORMS
	T17-522: Nathan Lakew and Katarina Lindblad-Gidlund, TOWARD INTERPRETIVE PHENOMENOLOGICAL ANALYSIS – EXPLORING TECHNOLOGY ADOPTION AND CONTINUOUS USE AS LIFEWORLD EXPERIENCE
	T17-664: Xiao-Liang Shen, Shun Ma and Yongqiang Sun, UNDERSTANDING USERS' ACCEPTANCE OF COMPETITIVE SOCIAL MEDIA: A RELATIVE MODEL
<b>Hibiscus 3713</b> , Session Chair Ariel La Paz	T20-624: Joy He and Lu Yang, IS WIKI A GOOD TOOL FACILITATING TEAM COLLABORATION IN UNDERGRADUATE EDUCATION?
	T20-424: Afreen Gaffar, Amrita Deshpande, Paul Mathiesen and Wasana Bandara, IMPORTANCE OF LITERATURE PROFILING: AN ARCHIVAL ANALYSIS WITH ILLUSTRATIVE EXAMPLES FOR IS RESEARCHERS
	T20-248: Ariel La Paz, José M. Merigó Lindahl, Arkalgud Ramaprasad and Thant Syn, IMPACT ASPIRATIONS OF MIS JOURNALS: AN ONTOLOGICAL ANALYSIS

**Tuesday 7 July, 12.30-1.30pm Poster Session 1**

**Venue: Heliconia**

- T11-31: Sangwook Ha, ASSESSING QUALITY OF CONSUMER REVIEWS IN MOBILE APPLICATION MARKETS: A PRINCIPAL COMPONENT ANALYSIS APPROACH
- T8-57: Mohammad Dalvi Esfahani, Azizah Abdul Rahman and Nor Hidayati Zakaria, INFLUENCE PROCESSES FOR PRACTICING GREEN INFORMATION TECHNOLOGY: ELABORATION LIKELIHOOD MODEL
- T1-70: Yu-Chen Yang, Chao Ding and Hsing K. Cheng, NEW SERVICE MODEL BASED ON PRESENT BIASED PREFERENCES
- T9-80: Duy Dang-Pham, Siddhi Pittayachawan and Vince Bruno, INVESTIGATING THE FORMATION OF INFORMATION SECURITY CLIMATE PERCEPTIONS WITH SOCIAL NETWORK ANALYSIS: A RESEARCH PROPOSAL
- T5-91: Benjamin Matthies, WHAT TO DO WITH ALL THESE PROJECT DOCUMENTATIONS? – RESEARCH ISSUES IN REUSING CODIFIED PROJECT KNOWLEDGE
- T6-100: Xi Zhang, Yang Gao, Hui Chen, Yongqiang Sun and Patricia Pablos, ENHANCING CREATIVITY OR WASTING TIME?: THE MEDIATING ROLE OF ADAPTABILITY ON SOCIAL MEDIA-JOB PERFORMANCE RELATIONSHIP
- T7-118: Lemai Nguyen, Nilmini Wickramasinghe, Raj Gururajan, Hoda Moghimi, Peter Haddad, Imran Muhammad, Kimberley Coleman, Bernice Redley and Mari Botti, DEVELOPING AN INFORMATION SYSTEM FOR NURSING IN ACUTE CARE CONTEXTS
- T8-143: Rebecca Angeles, ENVIRONMENTAL SUSTAINABILITY INITIATIVES OF TOP GREEN IT FIRMS: IBM, HP, AND DELL
- T9-166: Khairulliza Ahmad Salleh, Lech Janczewski and Fernando Beltran, SEC-TOE FRAMEWORK: EXPLORING SECURITY DETERMINANTS IN BIG DATA SOLUTIONS ADOPTION
- T9-170: Mohammad Salehan, Dan J. Kim and Jae-Nam Lee, ANTECEDENTS, PROCESSES AND CONSEQUENCES OF WEB ASSURANCE SEALS: A META-ANALYSIS APPROACH
- T7-187: Xiling Cui, Qiang Zhou and Paul Lowry, THE INFLUENCE OF INFORMATION AND COMMUNICATION TECHNOLOGY AND KNOWLEDGE SHARING ON BALANCED OPEN INNOVATION
- T10-192: Lusi Yang, SOCIAL RELATIONS MANAGEMENT TOWARDS SUSTAINABLE GROWTH: A STUDY OF THE DEVELOPMENT E-COMMERCE TOWNS IN CHINA
- T1-224: Young Bong Chang and Wooje Cho, THE ACQUISITIONS OF INFORMATION TECHNOLOGY FIRMS BY M&A INTENTS: AN EMPIRICAL ANALYSIS **(NO-SHOW)**
- T6-236: Wan-Chu Yen, UNDERSTANDING CUSTOMERS' WILLINGNESS TO PARTICIPATE IN CO-CREATION: THE FIT PERSPECTIVE
- T2-245: Liuhan Zhan, Nan Wang, Xiao-Liang Shen and Yongqiang Sun, KNOWLEDGE QUALITY OF COLLABORATIVE EDITING IN WIKIPEDIA: AN INTEGRATIVE PERSPECTIVE OF SOCIAL CAPITAL AND TEAM CONFLICT
- T7-271: Haichao Zheng, Min Zhang, Bo Xu and Tao Wang, IMPROVING SPONSOR'S EXPERIENCE IN REWARD-BASED CROWDFUNDING: A PSYCHOLOGICAL OWNERSHIP PERSPECTIVE
- T11-307: Joseph Tam, Ben Choi and Zhenhui Jiang, THE EFFECT OF ONLINE PRIVACY INFORMATION ON PRIVACY EVALUATIONS IN USING MOBILE FITNESS APPLICATIONS
- T2-313: Usman Khan, Zain Kabir and Asad Malik, PERCEPTION MODEL TO ANALYZE FOOTBALL PLAYERS' PERFORMANCES
- T12-368: Zhao Cai, Qian Huang, Hefu Liu, Liang Liang and Wei Dong, IMPROVING CO-PRODUCTION BEHAVIOR AND CITIZENSHIP BEHAVIOR OF CLIENT IN ENTERPRISE SYSTEM SERVICE: A VIEW BASED ON SIGNALING THEORY
- T10-370: Matt Wimble and Harminder Singh, A MULTILEVEL EXAMINATION OF INFORMATION TECHNOLOGY AND FIRM PERFORMANCE: THE INTERACTION OF INDUSTRY AND FIRM EFFECTS

- T8-385: Sherah Kurnia, Serenity Hill, Md Mahbubur Rahim, Kirsten Larsen and Patrice Braun, FOOD HUBS IN AUSTRALIA: BENEFITS, CHALLENGES AND POTENTIAL IT CONTRIBUTIONS
- T12-389: Rosetta Romano, DATA COLLECTION FROM LEGISLATION – AN ONTOLOGICAL APPROACH
- T1-398: Ying Zhang, Yuxin Huang and Chunmian Ge, HUMAN RESOURCE FLOW AND SOFTWARE FIRM PERFORMANCE: THE ROLE OF DIRECT VS. INDIRECT COMPETITORS.
- T7-399: Sivakumar Chitra, Ron C.W Kwok, Clara Choi Ki Wong and Terence C.H. Cheung, EDUCATION CLOUD MATURITY CODE
- T15-416: Yu-Ling Chen, Shanlin Chang, San-Yih Hwang and Kai-Sheng Hsieh, THE RESEARCH ON THE DETECTION OF NOTEWORTHY SYMPTOM DESCRIPTIONS
- T6-429: Hamidreza Shahbaznezhad and Arvind K Tripathi, CUSTOMER AND FIRM INTERACTIONS ON SOCIAL MEDIA
- T6-440: Boying Li, Alain Yee Loong Chong and Eugene Ch'Ng, WHAT TRIGGERS SHARING IN VIRAL MARKETING? THE ROLE OF EMOTION AND SOCIAL FEATURE
- T7-444: Ting-Peng Liang, Deng-Neng Chen and Rajiv Kohli, HOW OPEN INNOVATION AND INFORMATION SYSTEMS AFFECT R&D PERFORMANCE: A KNOWLEDGE SHARING PERSPECTIVE
- T6-449: Jinlin Wan, Tailai Wu and Yaobin Lu, HOW SELFIES CHANGE THE EFFECT OF PRODUCT ENDORSERS IN SOCIAL MEDIA: THE ROLE OF SELF-DISCLOSURE AND SOCIAL INTERACTIVITY
- T20-463: Edgar Kautzner, Shijia Gao, William Yeoh and Siew Fan Wong, AN EXPLORATORY STUDY ON THE FACTORS INFLUENCING MANAGERS' USE OF MOBILE TABLETS
- T10-497: Yu-Ju Tu, Michael J. Shaw and Ramanath Subramanyam, IT GOVERNANCE AND PORTFOLIO MANAGEMENT: AN EXPLORATION OF THE SUPERIOR IT PROJECT INVESTMENT PORTFOLIOS
- T6-500: Yinan Yu and Hailiang Chen, MEASURING SOCIAL MEDIA SUCCESS: THE CASE OF FACEBOOK MARKETING IN THE MOTION PICTURE INDUSTRY
- T9-517: Ahmed Alkalbani, Hepu Deng and Booi Kam, ORGANISATIONAL SECURITY CULTURE AND INFORMATION SECURITY COMPLIANCE FOR EGOVERNMENT DEVELOPMENT: THE MODERATING EFFECT OF SOCIAL PRESSURE
- T11-525: Yu-Fan Lin, Ting-Peng Liang, Pei-Lee Teh and Chia-Yin Lai, CAN TIME PRESSURE AND DISCOUNT STRATEGY OF MOBILE COUPONS AFFECT CONSUMERS' PURCHASE INTENTION
- T12-539: Sheng-Wen Huang, Yu Wen Hung, Tzu-Wei Fu, Jack Shih-Chieh Hsu and Chao-Min Chiu, UNDERSTANDING THE IMPACT OF SERVICE FAILURE AND RECOVERY JUSTICE ON CONSUMERS' SATISFACTION AND REPURCHASE INTENTION
- T4-564: Phirun Ra and One-Ki Daniel Lee, IDENTIFYING RISKS IN IT PROJECTS FOR DEVELOPING ECONOMIES **(NO-SHOW)**
- T1-614: Sehwan Oh, Saerom Lee and Hyunmi Baek, REINVESTIGATING THE RELATIONSHIP BETWEEN INFORMATION TECHNOLOGY CAPABILITY AND FIRM PERFORMANCE: FOCUSING ON THE IMPACT OF THE ADOPTION OF ENTERPRISE SYSTEMS
- T11-618: Sandhya Krishnan, Barath Muthu Kumar Balu, Stephen Smith and Vincent Pang, THE DEVELOPMENT OF THEORETICAL FRAMEWORK FOR IN-APP PURCHASING FOR THE GAMING INDUSTRY
- T9-621: Sheng-Pao Shih and Jia-Yin Liou, INVESTIGATE THE EFFECTS OF INFORMATION SECURITY CLIMATE AND PSYCHOLOGICAL OWNERSHIP ON INFORMATION SECURITY POLICY COMPLIANCE

Tuesday 7 July, 1.30pm-3.00pm

<b>Hibiscus 3611</b> , Session Chair Yan Yu	T2-287: Yan Yu, Jin-Xing Hao and Xiao-Ying Dong. SOCIAL IDENTIFICATION MEDIATED INTERDEPENDENCE DESIGNS FOR TEAM KNOWLEDGE SHARING
	T2-184: John Rose, Igor Hawryszkiewicz and Kyeong Kang. EVALUATING INFORMATION SYSTEMS FOR COLLABORATIVE WELLNESS
	T2-301: Valeria Sadovykh and David Sundaram. IF ONLY WE KNEW WHAT WE KNOW ORGANISATIONAL KNOWLEDGE SHARING – CONCEPTS AND FRAMEWORKS
<b>Hibiscus 3711</b> , Session Chair Yinghui Yang	T3-64: Shun-Yuan Shih, Meng Lee and Chien Chin Chen. AN EFFECTIVE FRIEND RECOMMENDATION METHOD USING LEARNING TO RANK AND SOCIAL INFLUENCE
	T3-183: Yinghui Yang, Zijie Qi, Hongyan Liu and Jun He. CONSTRAINED CLUSTERING BASED ON THE LINK STRUCTURE OF A DIRECTED GRAPH
	T3-481: Shihchieh Chou, Zhangting Dai, Xinyi Liu and Yi-Siang Lin. A METHOD FOR THE CONSTRUCTION AND APPLICATION OF THE TERM HIERARCHY RELATIONSHIP RESIDING IN RELEVANCE FEEDBACK
<b>Hibiscus 3612</b> , Session Chair Alain Chong	T6-141: Torben Küpper, Alexander Wieneke, Tobias Lehmkühl and Reinhard Jung. EVALUATING SOCIAL CRM PERFORMANCE: AN ORGANISATIONAL PERSPECTIVE
	T6-582: Jessica Braojos-Gomez, Jose Benitez-Amado and F. Javier Llorens-Montes. IMPACT OF IT INFRASTRUCTURE ON CUSTOMER SERVICE PERFORMANCE: THE ROLE OF MICRO-IT CAPABILITIES AND ONLINE CUSTOMER ENGAGEMENT
	T6-162: Alexander Leben, Lesley Gardner and Michael Myers. ZUCKERBERGS OR LUDDITES? THE USE OF SOCIAL MEDIA BY SENIOR EXECUTIVES IN THE BANKING INDUSTRY
<b>Hibiscus 3712</b> , Session Chair Ayoungh Suh	T13-380: Shuwei Zhang, Ling Zhao, Yaobin Lu and Jun Yang. GET TIRED OF SOCIALIZING AS SOCIAL ANIMAL? AN EMPIRICAL EXPLANATION ON DISCONTINUOUS USAGE BEHAVIOR IN SOCIAL NETWORK SERVICES
	T13-297: Yuzheng Gu, Ayoungh Suh and Lili Liu. MOTIVATIONS AND OBSTACLES FOR SENIORS TO ADOPT SOCIAL NETWORK SYSTEMS
	T13-494: Sujeong Choi, Jaejon Kim and Min Qu. THE FLIPSIDE OF UBIQUITOUS CONNECTIVITY BY SMARTPHONE-BASED SOCIAL NETWORKING SERVICE (SNS): SOCIAL PRESENCE AND PRIVACY CONCERN
<b>Saraca 3900A</b> , Session Chair Harminder Singh	T10-167: Harminder Singh. EMERGENCE AND CONSEQUENCES OF DRIFT IN ORGANIZATIONAL INFORMATION SYSTEMS
	T10-553: Taru Salmimaa, Riitta Hekkala and Samuli Pekkola. PARADOXES IN THE DEVELOPMENT OF A BUSINESS CRITICAL INFORMATION SYSTEM
	T10-329: Jen-Her Wu, Tzyh-Lih Hsia and Jia-Zhen Huo. ENABLERS AND CONSEQUENCES OF INTERFIRM CO-PRODUCTION
<b>Saraca 3900B</b> , Session Chair Zhongyun Zhou	T18-363: Rahayu Ahmad and Wayne Lutters, PERCEIVED FAULTLINE IN VIRTUAL TEAMS: THE IMPACT OF NORMS OF TECHNOLOGY USE
	T18-171: Chih-Chang Yang and Shih-Wei Chou, UNDERSTANDING THE SUCCESS OF SOFTWARE-AS-A-SERVICE (SAAS)— THE PERSPECTIVE OF POST-ADOPTION USE
	T18-330: Dandan Qiao and Jin Zhang, A NOVEL KEYWORD SUGGESTION METHOD TO ACHIEVE COMPETITIVE ADVERTISING ON SEARCH ENGINES
<b>Hibiscus 3613</b> , Session Chair Seth Li	T17-612: Ivonne Sartika Mangula, Inge van de Weerd and Sjaak Brinkkemper, WHY DO COMPANIES ADOPT OR REJECT SAAS? LOOKING AT THE ORGANIZATIONAL ASPECT
	T17-155: Omar Ali, Jeffrey Soar, Hoda McClymont, Jianming Yong and Jit Biswas, ANTICIPATED BENEFITS OF CLOUD COMPUTING ADOPTION IN AUSTRALIAN REGIONAL MUNICIPAL GOVERNMENTS: AN EXPLORATORY STUDY
	T17-648: Netsanet Haile and Jörn Altmann, RISK-BENEFIT-MEDIATED IMPACT OF DETERMINANTS ON THE ADOPTION OF CLOUD FEDERATION
<b>Hibiscus 3713</b>	PANEL #1, NEXT WAVE OF CRM INNOVATION ( <b>NO-SHOW</b> ) Darshana Sedera, Indranil Bose, Venky Shankararaman, Sachithra Lokuge, Saj Kumar

**Tuesday 7 July, 3.00-4.00pm Poster Session 2 (Doctoral Consortium Posters)**

**Venue: Foyer behind Hibiscus**

- D1. Alfi Khairiansyah Machfud, TELECENTER SUSTAINABILITY: AN EMBEDDED, MULTIPLE-CASE STUDY ON TELECENTERS IN INDONESIA
- D2. Boying Li, PREDICTING THE DIFFUSION OF ELECTRONIC WORD-OF-MOUTH ON SOCIAL NETWORKING SITES
- D3. Liu Fei, FORAGING ONLINE: UNDERSTANDING HOW SEARCH FEATURES INFLUENCE THE DEVELOPMENT OF INFORMATION SEARCH TACTICS AND STRATEGIES
- D4. Junyeong Lee, THE EFFECT OF ORGANIZATIONAL STRUCTURE ON OPEN INNOVATION IN GITHUB
- D5. Khairulliza Ahmad Salleh, SECURITY DETERMINANTS IN THE ADOPTION OF BIG DATA SOLUTION
- D6. Kyu Sik (Maverick) Kim, UNDERSTANDING FACTORS INFLUENCING WORKER PRODUCTIVITY IN VIDEOCONFERENCING MEETINGS: A CASE STUDY OF A PROFESSIONAL SERVICES FIRM
- D7. Mohammed Aladalah, GOV 2.0: A VALUE CO-CREATION AND CITIZENS' EMPOWERMENT PERSPECTIVE
- D8. Mohd Adzwin Faris bin Niasin, PREDICTING M-COMMERCE PURCHASE INTENTION USING CUSTOMER KNOWLEDGE MANAGEMENT TOOLS AND LAZY USER THEORY
- D9. Nadee Goonawardene, PATIENTS' ADHERENCE TO HEALTH ADVICE ON PATIENT-DRIVEN VIRTUAL COMMUNITIES: IDENTITY AND BOND THEORY PERSPECTIVE
- D10. Ping Fan Ke, ESSAYS ON INFORMATION SECURITY REGULATIONS
- D11. Sanjib Tiwari, KEY FACTORS DETERMINING ADOPTION OF BROADBAND INTERNET SERVICES BY HOUSEHOLDS IN RURAL AND REGIONAL AUSTRALIA
- D12. Seongwon Lee, SELF-REGULATORY INFORMATION CONSUMPTION UNDER SELF-CONTROL AND SELF-OBSERVATION
- D13. Tian Yu Goh, A CONTEXT-AWARE PAIN TRAJECTORY FRAMEWORK FOR LOW BACK PAIN MANAGEMENT
- D14. Xiaofei Zhang, EXPLORING THE ROLE OF ENJOYMENT AND ANXIETY IN AFFECTIVE RESPONSE TO MHEALTH: AN EMPIRICAL STUDY AMONG PATIENTS WITH CHRONIC DISEASES
- D15. Yinan Yu, SOCIAL MEDIA MARKETING: BUSINESS VALUE, MULTIPLE MEDIA INTERPLAY AND CONTINGENT EFFECT OF PRODUCT POPULARITY
- D16. Jean Zi Yun Chong, EXPLORING THE 'CREATIVE TENSION' AT WORK: BUILDING BETTER INFORMATION SYSTEMS
- D17. Norizan Anwar, THE IMPACT OF INFORMATION TECHNOLOGY (IT) INFRASTRUCTURE FLEXIBILITY ON STRATEGIC USE OF INFORMATION SYSTEMS

Tuesday 7 July, 4.00-5.30pm

<b>Hibiscus 3611</b> , Session Chair Carol Hsu	T10-220: Frank K.Y. Chou, Eric T.G. Wang and F.W. Yang. REALIZING IT STRATEGIC ALIGNMENT AND BUSINESS PERFORMANCE: AN INTEGRATION OF THREE PERSPECTIVES
	T10-139: Jorge Orozco, Mazen El-Masri, Ali Tarhini and Takwa Tarhini. THE IMPACT OF IS-BUSINESS ALIGNMENT PRACTICES ON ORGANIZATIONAL CHOICE OF IS-BUSINESS ALIGNMENT STRATEGIES
	T10-198: Jungho Yang, Mohini Singh, Zijad Pita and Ian Storey. THE RELATIONSHIP BETWEEN STRATEGIC INFORMATION SYSTEMS PLANNING FACILITATORS AND THE SUCCESS OF SOUTH KOREAN ORGANISATIONS
<b>Hibiscus 3711</b> , Session Chair Jae-Nam Lee	T7-114: Fan Xia, Shan Liu and Jinlong Zhang. HOW SOCIAL SUBSYSTEM AND TECHNICAL SUBSYSTEM RISKS INFLUENCE CROWDSOURCING PERFORMANCE
	T7-36: Tristan Rechenberger, Verena Jung, Nikolaus Schmidt and Christoph Rosenkranz. UTILIZING THE CROWD – A LITERATURE REVIEW ON FACTORS INFLUENCING CROWDSOURCING INITIATIVE SUCCESS
	T7-182: Seppo Pahlila and Karin Väyrynen. A CULTURAL COMPARISON OF OPEN INNOVATION IN ONLINE BRAND COMMUNITIES
<b>Hibiscus 3612</b> , Session Chair Keng Siau	T14-386: Candy K. Y. Ho, Kevin K.Y. Kuan and Patrick Y.K. Chau, TEMPORAL FEATURES AND CONSUMER EVALUATIONS OF GROUP-BUYING: THE EFFECTS OF PRODUCT IMAGE ZOOMING
	T14-421: Wen Yong Chua, Maffee Peng-Hui Wan and Klarissa Chang, POPULATION STEREOTYPED ICONS: A STUDY OF AGRARIAN COMMUNITIES IN INDIA
	T14-672: Xiaoyan Bai, David White and David Sundaram, TOWARDS A FLEXIBLE USER-CENTRED VISUAL PRESENTATION APPROACH
<b>Hibiscus 3712</b> , Session Chair Remko Helms	T13-534: Remko Helms, Fabiano Dalpiaz and Rick Barneveld. A METHOD FOR THE DESIGN OF GAMIFIED TRAININGS
	T13-188: Wei Jin and Yongqiang Sun. UNDERSTANDING THE ANTECEDENTS OF VIRTUAL PRODUCT PURCHASE IN MMORPG: AN INTEGRATIVE PERSPECTIVE OF SOCIAL PRESENCE AND USER ENGAGEMENT
	T13-331: Yongqiang Sun, Yang Zhao, Shiqi Jia and Dingyi Zheng. UNDERSTANDING THE ANTECEDENTS OF MOBILE GAME ADDICTION: THE ROLES OF PERCEIVED VISIBILITY, PERCEIVED ENJOYMENT AND FLOW
<b>Saraca 3900A</b> , Session Chair Pedro Antunes	T4-276: Val Quimno, Ahmed Imran and Tim Turner. THE SIGNIFICANCE OF ‘BAYANIHAN’ CULTURE ON TECHNOLOGY ADOPTION: A CASE OF VIRTUAL LEARNING ENVIRONMENT ADOPTION IN A REGIONAL PUBLIC UNIVERSITY IN THE PHILIPPINES
	T4-103: Sin Mei Cheah and Saifullah Dewan. INFLUENCES OF MORAL VIRTUES AND CONFUCIANISM ON E-BUSINESS ENTREPRENEURS: AN EXPLORATORY STUDY IN SINGAPORE
	T18-201: Lalitha Jonnavithula, Pedro Antunes, Jocelyn Cranefield and Jose Pino, ORGANISATIONAL ISSUES IN MODELLING BUSINESS PROCESSES: AN ACTIVITY-BASED INVENTORY AND DIRECTIONS FOR RESEARCH
<b>Saraca 3900B</b> , Session Chair Chun-Ho Cheung	T16-609: Terence Chun-Ho Cheung, Thushari Silva, Ron Chi-Wai Kwok and Kitty Wan-Ching Wang, PERCEIVED IMPORTANCE OF PORTFOLIOS IN A SMART CV AFTER AN EDUCATION REFORM: AN EMPIRICAL ANALYSIS
	T16-274: Justin Filippou, Christopher Cheong and France Cheong, DESIGNING PERSUASIVE SYSTEMS TO INFLUENCE LEARNING: MODELLING THE IMPACT OF STUDY HABITS ON ACADEMIC PERFORMANCE
	T16-568: Rokhsareh Mobarhan and Azizah Abdul Rahman, UNDERSTANDING E-PORTOFOLIO CONTINUANCE INTENTION AMONG STUDENTS: A SELF-DETERMINATION PERSPECTIVE
<b>Hibiscus 3613</b> , Session Chair Felix Ter Chian Tan	T18-304: Xiaolun Wang, Hong Chen, Cheng Zhang and Hong Ling, NEGATIVE SPILLOVER OF EXTERNAL WOM IN SUPPLY CHAIN PARTNERSHIP
	T18-531: Daniel Cheng, Felix Ter Chian Tan, Zixiu Guo and Michael Cahalane, DEVELOPING ICT-ENABLED INFORMATION PROCESSING CAPABILITIES FOR COMBATTING E-COMMERCE IDENTITY FRAUD: A CASE STUDY OF TRUSTEV’S SOCIAL FINGERPRINTING SOLUTION
	T18-455: Kevin Dow, Qiao Yan, Jie Yu and Ulf Richter, UNDERSTANDING THE ANTECEDENTS AND CONSEQUENCES OF ORGANIZATIONAL JUSTICE ON THE IMPLEMENTATION OF ERP SYSTEMS
<b>Hibiscus 3713</b>	PANEL #2, BRIGHT ICT INITIATIVE: AN ASIA-PACIFIC PERSPECTIVE Robert Huijie Deng, Jae Kyu Lee, Masaaki Hirano, Michael Myers, Bernard C.Y. Tan, Jungpil Hahn

**Wednesday 8 July, 10.30am-12.00pm**

<b>Hibiscus 3611</b> , Session Chair Sophia Duan	T11-160: Sophia Duan. EVALUATING THE OPERATING EFFICIENCY OF ELECTRONIC MARKET USING A HYBRID APPROACH
	T11-394: Tong Che, Xiabing Zheng, Zeyu Peng, Kai Hin Lim and Zhongsheng Hua. CONSUMER'S REVISIT BEHAVIOR IN ONLINE GROUP-BUYING: A SHOPPING VALUE PERSPECTIVE
	T11-467: Wiyada Thitimajshima, Vatcharaporn Esichaikul and Donyaprueth Krairit. DEVELOPING A CONCEPTUAL FRAMEWORK TO EVALUATE PUBLIC B2B E-MARKETPLACES
<b>Hibiscus 3711</b> , Session Chair Yongsuk Kim	T7-94: Alexander Eck, Falk Uebernickel and Walter Brenner. THE GENERATIVE CAPACITY OF DIGITAL ARTIFACTS: A MAPPING OF THE FIELD
	T7-165: Workneh Ayele, Anders Hjalmarsson, Paul Johannesson and Gustaf Juell-Skielse. EVALUATING OPEN DATA INNOVATION: A MEASUREMENT MODEL FOR DIGITAL INNOVATION CONTESTS
	T7-268: Constantin Soeldner, Angela Roth and Kathrin Moeslein. OPENING EMBEDDED SYSTEMS FOR OPEN INNOVATION
<b>Hibiscus 3612</b> , Session Chair Xi Chen	T6-360: Fareed Zaffar, Hashim Sharif, Saad Ismail, Taha Khan, Muhammad Gulzar, Ahmed Abbasi, Shehroze Farooqi and Hasnain Lakhani. A CLASSIFICATION-BASED FRAMEWORK TO PREDICT VIRAL THREADS
	T6-112: Ruibin Geng, Xi Chen, Bin Zhang, Shun Cai and Cheng Zhang. SOCIAL CONTAGION AND DIFFUSION: MODELING THE DIRECT AND INDIRECT PEER INFLUENCES ON REPEAT-PURCHASE IN ONLINE FREEMIUM GAMES
	T6-428: Jayan Kurian. IMPLICATIONS OF USER GENERATED CONTENT ON FACEBOOK
<b>Hibiscus 3712</b> , Session Chair Seung Hyun Kim	T9-660: Wenli Li and Zhaoxin Geng. DYNAMIC ADOPTION MODEL OF PERSONALIZED ONLINE SERVICES WITH PRIVACY CONCERNS AND WOM EFFECT
	T9-473: Younghoon Chang, Siew Fan Wong and Hwansoo Lee. UNDERSTANDING PERCEIVED PRIVACY: A PRIVACY BOUNDARY MANAGEMENT MODEL
	T8-485: Benjamin Brauer, Matthias Eisel and Lutz M. Kolbe. THE STATE OF THE ART IN SMART CITY RESEARCH – A LITERATURE ANALYSIS ON GREEN IS SOLUTIONS TO FOSTER ENVIRONMENTAL SUSTAINABILITY
<b>Saraca 3900A</b> , Session Chair Joy He	T16-44: Tanya Linden and Reeva Lederman, USING BUILDING BLOCKS TO CONSTRUCT EFFECTIVE LEARNING OBJECTS
	T16-433: Igor Hawryszkiewicz, Sojen Pradhan and Renu Agarwal, DESIGN THINKING AS A FRAMEWORK FOR FOSTERING CREATIVITY IN MANAGEMENT AND INFORMATION SYSTEMS TEACHING PROGRAMS
	T16-460: Tass Grigoriou, Christopher Cheong and France Cheong, IMPROVING QUALITY FEEDBACK USING A TECHNOLOGY-SUPPORTED LEARNING SYSTEMS
<b>Saraca 3900B</b> , Session Chair Cheng Suang Heng	T12-230: Jashen Chen, Yi-Chun Chen and Margaret Meiling Luo. MOBILE SERVICE CO-INNOVATION AND SERVICE PERFORMANCE: A CROSS INDUSTRY STUDY
	T12-233: Martin Mikusz and Akos Csiszar. CPS PLATFORM APPROACH TO INDUSTRIAL ROBOTS: STATE OF THE PRACTICE, POTENTIALS, FUTURE RESEARCH DIRECTIONS
	T12-578: Matthias Herterich, Falk Uebernickel and Walter Brenner. EMPOWERING TECHNICAL CUSTOMER SERVICE BY CYBER-PHYSICAL INDUSTRIAL EQUIPMENT: EXPLORING RATIONALES, OPPORTUNITIES, AND IMPEDIMENTS
<b>Hibiscus 3613</b> , Session Chair Wenyu Du	T18-272: Mehdi Hussain and Ahmed Imran, EFFECTS OF ORGANIZATIONAL CULTURE ON M-GOVERNMENT ADOPTION: A CASE STUDY ON E-PURJEE IN BANGLADESH
	T18-430: Wenyu Du, Shan Lin Pan and Shan Shi Liu, A PROCESS MODEL OF EFFECTIVE IMPROVISATION: LESSONS FROM TENCENT'S PRODUCT DEVELOPMENT
	T18-528: Misita Anwar, MOBILE PHONES AND THE LIVELIHOODS OF INDONESIAN MICRO-ENTREPRENEURS: EVIDENCE OF CAPABILITY EXPANSION
<b>Hibiscus 3713</b>	PANEL #3, ACM-AIS MSIS CURRICULUM REVISION Eija (Helena) Karsten, Bernard C.Y. Tan, Alex Siow, Michael Myers, Nilmini Wickramasinghe, Andrew Burton-Jones



**Wednesday 8 July, 12.30-1.30pm Poster Session**

**Venue: Heliconia**

- T15-49: G. Michael McGrath, A DECISION SUPPORT SYSTEM FOR HEALTHCARE OUTREACH TO A DISADVANTAGED COMMUNITY GROUP
- T17-67: Steffi Haag and Andreas Eckhardt, JUSTIFYING SHADOW IT USAGE
- T19-93: Weiling Ke and Kwok Kee Wei, EXPLORATORY USAGE OF ENTERPRISE SYSTEMS: THE JOINT EFFECTS OF INTRINSIC MOTIVATION AND PSYCHOLOGICAL EMPOWERMENT
- T21-105: Rahul Thakurta, A SPECIFICATION FOR DESIGNING REQUIREMENT PRIORITIZATION ARTIFACTS
- T13-106: Hai Nguyen, Tommi Tapanainen, Theng Yin Leng, Stefan Lundberg and Mika Luimula, FOSTERING COMMUNICATION BETWEEN THE ELDERLY AND THE YOUTH WITH SOCIAL GAMES
- T13-116: Sara H. Hsieh and Timmy H. Tseng, THE EFFECTS OF EMOTICONS AND TEXT-MESSAGING ON SOCIAL INTERACTION: PLAYFULNESS IN MOBILE INSTANT MESSAGING
- T16-144: Russell Woruba and Babak Abedin, INVESTIGATING MASSIVE OPEN ONLINE COURSES (MOOCS) OPPORTUNITIES FOR DEVELOPING COUNTRIES: CASE OF PAPUA NEW GUINEA
- T13-168: Haifa Binsahl, Shanton Chang and Rachele Bosua, EXPLORING THE FACTORS THAT IMPACT ON SAUDI FEMALE INTERNATIONAL STUDENTS' USE OF SOCIAL TECHNOLOGIES AS AN INFORMATION SOURCE
- T13-179: Tommy K. H. Chan, Christy M.K. Cheung, Zach W.Y. Lee and Tillmann Neben, TRANSITION FROM URGE TO EXCESSIVE USE OF SOCIAL NETWORKING SITES: THE MODERATING ROLE OF SELF-CONTROL AND ACCESSIBILITY
- T19-189: Kyu Sik Kim, Shuk Ying Ho and Amir Riaz, ICT BUSINESS CASE APPROACH IN PUBLIC-SECTOR: A CASE STUDY OF THE AUSTRALIAN FEDERAL GOVERNMENT
- T21-197: Mallika Robinson and Ahmed Imran, A DESIGN FRAMEWORK FOR TECHNOLOGY-MEDIATED PUBLIC PARTICIPATORY SYSTEM FOR THE ENVIRONMENT
- T13-204: Jia Tina Du, Jelina Haines, Vicky Qiaoling Sun, Helen Partridge and Dandan Ma, UNDERSTANDING INDIGENOUS PEOPLE'S INFORMATION PRACTICES AND INTERNET USE: A NGARRINDJERI PERSPECTIVE
- T15-213: He Li, Jing Wu, Ling Liu and Qing Li, ADOPTION OF BIG DATA ANALYTICS IN HEALTHCARE: THE EFFICIENCY AND PRIVACY
- T13-262: Renee Rui Chen, Carol Xiaojuan Ou and Wei Wang, MOVING BEYOND THE DIRECT IMPACT OF USING CRM SYSTEMS ON FRONTLINE EMPLOYEES' SERVICE PERFORMANCE: THE MEDIATING ROLE OF ADAPTIVE BEHAVIOR
- T16-263: Yunhong Xu, Thushari Silva, Yu Chen, Yuanwei Du and Nanli Zhu, CAN DEEP LEARNING APPROACH BE VIRTUALLY CULTIVATED VIA SOCIAL LEARNING NETWORK
- T14-265: Adem Akbiyik, Khaled Hassanein and Milena Head, PERCEIVED MAINTENANCE LOAD OF HIGH MAINTAINENCE INFORMATION SYSTEMS: CONCEPTUALIZATION AND DEVELOPMENT
- T14-270: Jung Lee, Jinyoung Min and Hee-Woong Kim, WANT-TO VS. HAVE-TO SOCIALIZATIONS IN SOCIAL NETWORK SITES: FEAR OF ISOLATION, JEALOUSY, AND TIE STRENGTHS
- T12-320: Yen-Hao Hsieh, A SYSTEMATIC FRAMEWORK OF VALUE CO-CREATION MODELLING IN SERVICE SYSTEMS
- T17-345: Omar Ibrahim and Nor Hidayati Zakaria, TOWARDS THE DEVELOPMENT OF AN ADOPTION MODEL FOR E-GOVERNMENT SERVICES IN DEVELOPING COUNTRIES
- T15-384: Yap Hwee Wee, Ya Zhou and Giri Kumar Tayi, IT-ENABLED HEALTHCARE INTEGRATION: THE CASE OF NATIONAL ELECTRONIC HEALTH RECORDS IN SINGAPORE
- T17-390: Avus C.Y. Hou, Kuo-Long Wu and Rong-An Shang, THE SYMBOLIC MEANING EFFECT ON SMARTPHONE REPURCHASE: A COMPARISON OF ANDROID AND IOS
- T16-396: Yang Liu, Jian Ma, Wei Du, Chen Yang and Zhongsheng Hua, SUPPORTING UNDERGRADUATE RESEARCH: RECOMMENDING PERSONALIZED RESEARCH PROJECTS TO UNDERGRADUATES

- T16-409: Sung-Kyu Park, Hyo-Jung Jun and Tae-Sung Kim, USING ONLINE JOB POSTINGS TO ANALYZE DIFFERENCES IN SKILL REQUIREMENTS OF INFORMATION SECURITY CONSULTANTS: SOUTH KOREA VERSUS UNITED STATES
- T20-410: Gu-Hsin Lai, Yen-Hsien Lee, Tsai-Hsin Chu and Tsang-Hsiang Cheng, A STRUCTURE SIMILARITY-BASED APPROACH TO MALICIOUS ANDROID APP DETECTION
- T8-417: Qorib Munajat and Sherah Kurnia, TOWARDS SUSTAINABILITY FRAMEWORK DEVELOPMENT: IDENTIFYING ORGANISATIONAL CAPABILITY FOR SUSTAINABILITY PRACTICES
- T14-443: Shalini Chandra, Shirish C. Srivastava and Anuragini Shirish, DO TECHNOSTRESS CREATORS INFLUENCE EMPLOYEE INNOVATION?
- T18-478: Jeonghye Kim, Youngseog Yoon and Hangjung Zo, WHY PEOPLE PARTICIPATE IN THE SHARING ECONOMY: A SOCIAL EXCHANGE PERSPECTIVE
- T15-518: Tian Yu Goh, Pari Delir Haghighi, Frada Burstein and Rachele Buchbinder, DEVELOPING A CONTEXTUAL MODEL TOWARDS UNDERSTANDING LOW BACK PAIN
- T18-542: Pei Yee Chin, Nina Evans, Kim-Kwang Raymond Choo and Felix B. Tan, WHAT INFLUENCES EMPLOYEES TO USE ENTERPRISE SOCIAL NETWORKS? A SOCIO-TECHNICAL PERSPECTIVE
- T9-554: Cong Hiep Pham, Jamal El-Den and Joan Richardson, INFLUENCE OF SECURITY COMPLIANCE DEMANDS AND RESOURCES ON SECURITY COMPLIANCE-AN EXPLORATORY STUDY IN VIETNAM
- T17-563: Bian Yiyang, Bernie Bengler, Zhao J Leon, Ji Wu and Liang Liang, CLOUD COMPUTING DEPLOYMENT AS A DUAL DECISION OF DISCONTINUANCE AND ADOPTION
- T17-569: Sambath Meth, Kyung Young Lee and Sung-Byung Yang, FACTORS INFLUENCING FACEBOOK USERS' POLITICAL PARTICIPATION: INVESTIGATING THE CAMBODIAN CASE
- T16-572: Manli Wu, Yonggui Wang, J. Leon Zhao and Liang Liang, SELF-REGULATED LEARNING: A STUDY OF FEEDBACK SEEKING BY INTEGRATING SELF-MOTIVES AND SOCIAL INFLUENCES IN AN ONLINE CONTEXT
- T10-591: Jun Wu, Qing Chen and Sisi Gao, HOW SAAS APPLICATION LED TO CLOUD ENABLED BUSINESS INNOVATION: A CASE STUDY FROM CHINA
- T16-605: Arum Park, Min Su Kang and Kyoung Jun Lee, CASE STUDY ON THE ENTERPRISE MICROBLOG USAGE: FOCUSING ON KNOWLEDGE LEARNING
- T16-625: Jiazhen Yan, Yaqi Wan, Xuxiaoyi Zheng, Wei He, Ka Wing Wong and Han Xiao, DOES LEARNING FROM OTHERS IN A CLASSROOM SETTING ENHANCE OR DAMAGE CREATIVITY?
- T17-647: Thao Phuong Trinh, Dieu Xuan Tran and Hiep Pham, RISK-FOCUSED ADOPTION MODEL OF SOFTWARE AS A SERVICE (SAAS) IN SMES
- T13-662: Xiaoning Sun, Yuxiang Zhao and Qinghua Zhu, DEVELOPING THE MEASUREMENT SCALE OF INFORMATION QUALITY FOR SOCIAL Q&A SITES
- T18-668: Eugenia Huang, Shu-Chiung Lin and Chia-Wei Jasmin Guo, CONCERNING MOBILE MULTITASKING POST-BEHAVIOR STATE OF MIND

**Wednesday 8 July, 1.30-3.00pm**

<b>Hibiscus 3611</b> , Session Chair Chee-Wei Phang	T11-13: Milind Sathye, Biman Prasad, Parmendra Sharma, Professor Dharmendra Sharma and Suneeta Sathye. DETERMINANTS OF INTENTION TO USE MOBILE VALUE ADDED SERVICES: THE CASE OF WOMEN-OWNED MICRO ENTERPRISES IN FIJI
	T11-22: Chun-Der Chen, Cheng-Kui Huang, Mei-Ju Chen and Edward C.S. Ku. USER'S ADOPTION OF MOBILE O2O APPLICATIONS: PERSPECTIVES OF THE USES AND GRATIFICATIONS PARADIGM AND SERVICE DOMINANT LOGIC
	T11-108: Hung-Pin Shih, Kee-Hung Lai and T. C. E. Cheng. A DUAL-PROCESS MODEL TO ASSESS USER ATTITUDES AND THE LIKELIHOOD OF ELECTRONIC WORD-OF-MOUTH ADOPTION
<b>Hibiscus 3711</b> , Session Chair Henning Baars	T3-606: Julian Ereth and Henning Baars. CLOUD-BASED BUSINESS INTELLIGENCE AND ANALYTICS APPLICATIONS – BUSINESS VALUE AND FEASIBILITY
	T3-452: Tobias Knabke and Sebastian Olbrich. IN-MEMORY TECHNOLOGY AND THE AGILITY OF BUSINESS INTELLIGENCE – A CASE STUDY AT A GERMAN SPORTSWEAR COMPANY
	T3-620: Odette Sangupamba Mwilu, Nicolas Prat and Isabelle Comyn-Wattiau. TAXONOMY DEVELOPMENT FOR COMPLEX EMERGING TECHNOLOGIES - THE CASE OF BUSINESS INTELLIGENCE AND ANALYTICS ON THE CLOUD
<b>Hibiscus 3612</b> , Session Chair Chulmo Koo	T6-400: Hyo Geun Song, Namho Chung and Chulmo Koo. IMPULSIVE BUYING BEHAVIOR OF RESTAURANT PRODUCTS IN SOCIAL COMMERCE: A ROLE OF SERENDIPITY AND SCARCITY MESSAGE
	T6-536: Xinyan Zhang and Rachael K.F. Ip. E-COMMERCE ADVERTISING IN SOCIAL NETWORKING SITES AND IMPLICATIONS FOR SOCIAL COMMERCE
	T6-630: Tingting Song and Qian Tang. CROSS-PROMOTION IN SOCIAL MEDIA: CHOOSING THE RIGHT ALLIES
<b>Hibiscus 3712</b> , Session Chair Igor Hawryszkiewicz	T13-71: Sameera Mubarak and Deepa Mani. ADOLESCENTS' SAFE ONLINE BEHAVIOUR: A MULTI-FACTOR ANALYSIS BASED ON SOCIAL COGNITIVE THEORY
	T13-628: Chia-Shiang Hsu, Shih-Wei Chou and Hui-Tzu Min. UNDERSTANDING CLIENTS' INTENTIONS TO EXPLORE SOFTWARE-AS-A-SERVICE (SAAS) FEATURES: A SOCIAL CAPITAL THEORY PERSPECTIVE
	T13-594: Yujing Xu, Yu Tong, Stephen Shaoyi Liao and Yugang Yu. UNDERSTANDING THE IMPACT OF INDIRECT SYSTEM USE ON TASK PERFORMANCE IN HOSPITAL: AN AGENCY THEORY PERSPECTIVE
<b>Saraca 3900A</b> , Session Chair Boh Wai Fong	T10-242: Jörn Kobus and Markus Westner. LEAN MANAGEMENT OF IT ORGANIZATIONS: A LITERATURE REVIEW
	T10-300: Peter Chapman and Bernhard Wieder. IT GOVERNANCE AS A HIGHER ORDER CAPABILITY
	T10-488: Saide Lo and Brian Cusack. PROJECT GOVERNANCE: HOW PROCESSES CAN BE MANAGED WITH AN AIM TO IMPROVE PROJECT PERFORMANCE
<b>Saraca 3900B</b> , Session Chair Yongqiang Sun	T2-461: William Newk-Fon Hey Tow, John R Venable and Peter Dell. DEVELOPING A THEORY OF KNOWLEDGE IDENTIFICATION EFFECTIVENESS IN KNOWLEDGE MANAGEMENT
	T2-469: Nurhidayah Bahar and Shamshul Bahri Zakaria. DEVELOPING PROCESS MODEL FOR MANAGEMENT OF KNOWLEDGE-INTENSIVE ORGANIZATION – A CASE STUDY OF A HOSPITAL
	T2-663: Xiao-Liang Shen, Wenbo Gan, Yongqiang Sun and Nan Wang. AN EMPIRICAL INVESTIGATION OF KNOWLEDGE WITHHOLDING IN VIRTUAL COMMUNITY
<b>Hibiscus 3613</b> , Session Chair Mohanad Halaweh	T17-633: Robert Krawatzek, Anja Tetzner and Barbara Dinter, AN EVALUATION OF OPEN SOURCE UNIT TESTING TOOLS SUITABLE FOR DATA WAREHOUSE TESTING
	T17-130: Mohanad Halaweh, A NEW APPROACH FOR SYSTEM REQUIREMENTS ELICITATION USING DISCOUNT FOCUS SUBGROUPS METHOD
	T17-626: Michaela Helbig, Hajo Wiemer and Jens Weller, TRANSFERRING KNOWLEDGE FROM RESEARCH TO INDUSTRY: EXPERIENCES FROM GERMANY <b>(NO-SHOW)</b>
<b>Hibiscus 3713</b>	PANEL #4, HOW TO INTERNATIONALIZE ASIA-PACIFIC JOURNALS Jae-Nam Lee, William Achauer, T.P. Liang, Guy Gable, Ji-Ye Mao

**Wednesday 8 July, 3.30-5.00pm**

<b>Hibiscus 3611</b> , Session Chair Amit Das	T20-414: Yee Man Wong, Christy M.K. Cheung, Bo Sophia Xiao and Tommy K.H. Chan, THE INSTIGATING, IMPELLING, AND INHIBITING FORCES IN CYBERBULLYING PERPETRATION ACROSS GENDER
	T20-111: Amit Das and Shobha Das, ONLINE GOVERNMENT SERVICES AND SETTING UP BUSINESS: EVIDENCE FROM PANEL DATA
	T20-646: Chih-Jou Chen and Ju-Chuan Wu, PROMOTING COMPETITIVE ADVANTAGE: THE ROLE OF IT INTEGRATION, TRUST AND INNOVATIVENESS
<b>Hibiscus 3711</b> , Session Chair Isam Faik	T7-21: Abdelsalam Busalim and Ab Razak Hussin. AN INTEGRATED FRAMEWORK FOR E-COMMERCE CLOUD SERVICE LEVEL AGREEMENT
	T7-240: Giovanni Maccani, Brian Donnellan and Markus Helfert. OPEN DATA DIFFUSION FOR SERVICE INNOVATION: AN INDUCTIVE CASE STUDY ON CULTURAL OPEN DATA SERVICES
	T13-367: Jiat Chow Tan. HOW DOES INTENSITY OF SOCIAL NETWORK SITES USE MODERATE CYBERVICTIMIZATION? UNDERSTANDING THE FACTORS AND CONDITIONS USING AN R-BASED TOOL FOR PROBING MODERATION EFFECTS
<b>Hibiscus 3612</b> , Session Chair Fiona Nah	T14-432: Yong Wee Sek, Hepu Deng and Elspeth McKay, A MULTI-DIMENSIONAL MEASUREMENT MODEL FOR ASSESSING THE PRE-ADOPTION OF OPEN LEARNER MODELS IN TECHNOLOGY-MEDIATED TEACHING AND LEARNING: A PILOT STUDY
	T14-667: Rajiv Khosla, Mei-Tai Chu and Khanh Nguyen, SOCIALLY ASSISTIVE ROBOT ENABLED HOME-BASED CARE FOR SUPPORTING PEOPLE WITH AUTISM
	T14-583: Duwaraka Yoganathan and Kajanjan Sangaralingam, DESIGNING FITNESS APPS USING PERSUASIVE TECHNOLOGY: A TEXT MINING APPROACH
<b>Hibiscus 3712</b> , Session Chair Paul Lowry	T9-35: Andreas Schilling and Brigitte Werners. OPTIMAL INFORMATION SECURITY EXPENDITURES CONSIDERING BUDGET CONSTRAINTS
	T9-476: Suhaila Ismail, Elena Sitnikova and Jill Slay. STUDYING SCADA ORGANISATIONS INFORMATION SECURITY GOALS: AN INTEGRATED SYSTEM THEORY APPROACH
	T9-259: Miloslava Plachkinova and Steven Andrés. IMPROVING INFORMATION SECURITY TRAINING: AN INTERCULTURAL PERSPECTIVE
<b>Saraca 3900A</b> , Session Chair Cecil Chua	T5-548: Shih-Yu Wang, Jack Shih-Chieh Hsu, Tung-Ching Lin and Jhih-Yi Lin. HOW BOUNDARIES SPANNING ENHANCES ISD PROJECT TEAM PERFORMANCE
	T5-489: Wen Guang Qu and Shaoqing Wang. THE ECONOMIC IMPACT OF KNOWLEDGE INTENSIVE IT OUTSOURCING
	T5-113: André Coners and Benjamin Matthies. TOWARDS A CONCEPTUALISATION OF E-BUSINESS PROJECT KNOWLEDGE
<b>Saraca 3900B</b> , Session Chair Chuan Hoo Tan	T19-406: Nguyen Hoang Thuan, Pedro Antunes, David Johnstone and Ha Xuan Son, BUILDING AN ENTERPRISE ONTOLOGY OF BUSINESS PROCESS CROWDSOURCING: A DESIGN SCIENCE APPROACH
	T19-649: Thao Phuong Trinh and Dieu Xuan Tran, ENTERPRISE SYSTEMS AND CUSTOMER AGILITY EXPLORATORY STUDY IN VIETNAM
	T19-464: Gerald Feldman, Hanifa Shah, Craig Chapman and Ardavan Amini, ENTERPRISE SYSTEMS UPGRADE DRIVERS: A TECHNOLOGICAL, ORGANISATIONAL AND ENVIRONMENTAL PERSPECTIVE
<b>Hibiscus 3613</b> , Session Chair Hee-Woong Kim	T17-419: Seunghun Shin, Namho Chung, Robert Hart, Chulmo Koo and Youhee Joun, EXAMINING TECHNOLOGY PERCEPTION AND USER COMPETENCE ON TWO TYPES OF SMARTPHONE USAGES
	T17-161: Sebastian Zander, Simon Thanh-Nam Trang, Markus Mandrella, Mauricio Marrone and Lutz M. Kolbe, INTEGRATING INDUSTRY CHARACTERISTICS IN INTER-ORGANIZATIONAL IS ADOPTION MODELS: A MIXED METHOD APPROACH
	T17-190: Tian Lu, Ping Gao, Cheng Zhang and Chenghong Zhang, MICRO MOVE OF COMPETITIVE INTERNET TECHNOLOGY DIFFUSION: HOW FIRMS' ACTIONS COULD HELP?
<b>Hibiscus 3713</b>	PANEL #5, INFORMATION SECURITY POLICIES AND STRATEGIES DongBack Seo, Monique Viengkhou, Tae-sung Kim, Juhee Kwon, Jung Lee

Thursday 9 July, 9.00-10.30am

Hibiscus 3611, Session Chair Xi Zhang	T2-372: Fang-Ming Hsu, Chun-Min Lin and Chiu-Tsu Fan. THE TREND AND INTELLECTUAL STRUCTURE OF DIGITAL ARCHIVES RESEARCH
	T2-42: Wei-Tsong Wang and Wan-Ting Chang. ANTECEDENTS OF EMPLOYEES' KNOWLEDGE SHARING INTENTIONS: AN INTEGRATED PERSPECTIVE OF INTERPERSONAL TRUST AND CONFLICTS
	T2-346: Edgardo R. Bravo. AUTOMATION AND SUBSTITUTION OF HUMAN KNOWLEDGE: ASSESSMENT WITHIN THE INFORMATION SYSTEM CONTEXT
Hibiscus 3711, Session Chair Jiahui Mo	T3-326: Matthias Eickhoff and Jan Muntermann. STOCK ANALYSTS VS. THE CROWD: A STUDY ON MUTUAL PREDICTION
	T3-366: Jiahui Mo, Sumit Sarkar and Syam Menon. MAKING TASK RECOMMENDATIONS IN CROWDSOURCING CONTESTS
	T3-471: Shih-Ying Chen, Ching-Ning Chen, Yu-Ren Chen, Chih-Wei Yang, Wan-Ching Lin and Chih-Ping Wei. WILL YOUR PROJECT GET THE GREEN LIGHT? PREDICTING THE SUCCESS OF CROWDFUNDING CAMPAIGNS
Hibiscus 3612, Session Chair Celeste Ng	T6-82: Aaron Mengelkamp, Sebastian Hobert and Matthias Schumann. CORPORATE CREDIT RISK ANALYSIS UTILIZING TEXTUAL USER GENERATED CONTENT - A TWITTER BASED FEASIBILITY STUDY
	T6-547: Shailesh Palekar and Darshana Sadera. DESTABILIZING DIGITAL BUSINESS STRATEGY THROUGH COMPETING-COMPLEMENTARITY OF SOCIAL MEDIA
	T6-81: Farzana Parveen, Noor Ismawati Jaafar and Ainin Sulaiman. ROLE OF SOCIAL MEDIA ON INFORMATION ACCESSIBILITY
Hibiscus 3712, Session Chair Jinbi Yang	T13-514: Shuzhe Yang. UNDERSTANDING PERSONAL ONLINE REPUTATION MANAGEMENT: A GROUNDED THEORY STUDY
	T13-615: Sirirat Srisawang, Mathupayas Thongmak and Atcharawan Ngramyarn. FACTORS AFFECTING COMPUTER CRIME PROTECTION BEHAVIOR
	T13-415: Jinbi Yang, Choon Ling Sia and Carol Xiaojuan Ou. IDENTIFY THE ANTECEDENTS OF DISTRUST IN A WEBSITE
Saraca 3900A, Session Chair Bo Hsiao	T15-47: Pi-Jung Hsieh, Hui-Min Lai and You-Li Hong, EXPLAINING PHYSICIANS' ACCEPTANCE OF AND RESISTANCE TO THE NHI PHARMA CLOUD: A THEORETICAL MODEL AND EMPIRICAL TEST
	T15-338: Jun Zhang, Victor Dibia, Alexey Sodnomov and Paul Lowry, UNDERSTANDING THE DISCLOSURE OF PRIVATE HEALTHCARE INFORMATION WITHIN ONLINE QUANTIFIED SELF 2.0 PLATFORMS
	T15-54: Bo Hsiao, Lihchyun Shu, Pin-Yeh Chen and Shu-Jeng Hsieh, TRIAL PLAN WITH CAPITATION PAYMENT OF THE NATIONAL HEALTHCARE INSURANCE IN TAIWAN: ESTABLISHING A LOYAL PATIENT SELECTION MODEL
Saraca 3900B, Session Chair Tang Qian	T1-206: Yifan Dou and Jian Chen. UNDERSTANDING THE VALUE OF ONLINE CUSTOMER REVIEWS: THE CHANNEL PERSPECTIVE
	T1-350: Yosra Miaoui, Noureddine Boudriga and Ezzeddine Abaoub. INSURANCE VERSUS INVESTIGATION DRIVEN APPROACH FOR THE COMPUTATION OF OPTIMAL SECURITY INVESTMENT
	T1-537: Moon Kyoung Jang, Seongmin Jeon, Jong Il Kim and Byungjoon Yoo. CAN GOVERNMENT REGULATE AN EVIL ONLINE GAME?: AN EMPIRICAL ANALYSIS OF REGULATION POLICY EFFECTS USING VECTOR AUTOREGRESSION
Hibiscus 3613, Session Chair Nripendra Rana	T17-124: Nripendra Rana, Yogesh Dwivedi, Banita Lal and Michael Williams, ASSESSING CITIZENS' ADOPTION OF A TRANSACTIONAL E-GOVERNMENT SYSTEM: VALIDATION OF THE EXTENDED DECOMPOSED THEORY OF PLANNED BEHAVIOR (DTPB)
	T17-375: Zeyu Peng, Huigang Liang and Xitong Guo, TASK-TECHNOLOGY FIT AND EMPLOYEES' EXPLORATION OF ENTERPRISE SYSTEMS: MODERATING ROLE OF LOCAL MANAGEMENT COMMITMENT <b>(NO-SHOW)</b>
	T17-342: Jen-Her Wu, Shin-Shing Shin, Te-Min Chang, Alok Gupta and Ming-Fu Hsu, EX-ANTE PLM MISFIT ANALYSIS METHODOLOGY: A COGNITIVE FIT APPROACH
Hibiscus 3713, Session Chair Chee-Wee Tan	T11-344: Xi Lin, Shun Cai, Di Xu and Xin Fu. JUDGING ONLINE PEER-TO-PEER LENDING BEHAVIOR: AN INTEGRATION OF DUAL SYSTEM FRAMEWORK AND TWO-FACTOR THEORY
	T11-246: Xinglu Gao, Yueyan Liu, Yiwen Gao, Jianian Zhao, Fangyi Yang and Tao Wang. UNDERSTANDING THE ROLE OF COMMITMENTS IN EXPLAINING P2P LENDING INVESTING WILLINGNESS: ANTECEDENTS AND CONSEQUENCES
	T11-610: Erol Kazan, Chee-Wee Tan and Eric Tze Kuan Lim. VALUE CREATION IN CRYPTOCURRENCY NETWORKS: TOWARDS A TAXANOMOY OF DIGITAL BUSINESS MODELS FOR BITCOIN COMPANIES

Thursday 9 July, 11.00am-12.30pm

<b>Hibiscus 3611</b> , Session Chair Hailiang Chen	T11-219: Baojun Ma and Hailiang Chen. EXAMINING THE CAUSAL RELATIONSHIP BETWEEN SCREEN SIZE AND CELLULAR DATA CONSUMPTION
	T11-441: Xiuyuan Gong, Kwok On Lee and Zhiying Liu. UNDERSTANDING THE EFFECT OF TIE STRENGTH ON CONTINUANCE INTENTION OF SECOND-GENERATION MOBILE INSTANT MESSAGING SERVICES
	T11-237: Nicolai Hanner, Konstantin Heppner and Ruediger Zarnekow. COUNTING CUSTOMERS IN MOBILE BUSINESS – THE CASE OF FREE TO PLAY
<b>Hibiscus 3711</b> , Session Chair Gaye Deegan	T7-373: Kristijan Mirkovski, Paul Lowry, Frederik Briel and Libo Liu. THE ROLE OF INNOVATION INTERMEDIARIES IN COLLABORATIVE NETWORKS OF SMALL AND MEDIUM-SIZED ENTERPRISES
	T7-466: Gaye Deegan, Anisha Fernando and Greg Ratsch. LOCAL GOVERNMENT INTERVENTIONS FOR FACILITATING SME IT INNOVATION
	T7-512: Jungkook An, Woojin Jung and Hee-Woong Kim. A GREEN FLAG OVER MOBILE INDUSTRY START-UPS: HUMAN CAPITAL AND PAST INVESTORS AS INVESTMENT SIGNALS
<b>Hibiscus 3612</b> , Session Chair Hritik Gupta	T6-510: Hritik Gupta and Stephen C. Wingreen. EXAMINING THE EFFECT OF SOCIAL MEDIA TOOLS ON VIRTUAL TEAM CONFLICTS: A PROCESS MODEL
	T6-175: Samuel Fosso Wamba, Shahriar Akter, Eric Ngai Wt and Imed Boughzala. MODELLING THE IMPACT OF PERCEIVED CONNECTIVITY ON THE INTENTION TO USE SOCIAL MEDIA: DISCOVERING MEDIATING EFFECTS AND UNOBSERVED HETEROGENEITY
	T11-264: Li Jing, Eric Ngai and Xu Xin. IS A POSITIVE REVIEW ALWAYS EFFECTIVE? ADVERTISING APPEAL EFFECT IN THE PERSUASION OF ONLINE CUSTOMER REVIEWS
<b>Hibiscus 3712</b> , Session Chair Hyelim Oh	T9-458: Ruilin Zhu. AN INITIAL STUDY OF CUSTOMER INTERNET BANKING SECURITY AWARENESS AND BEHAVIOUR IN CHINA
	T9-393: Yong Liu, Jiafen Liu, Zhangxi Lin, Xubin Luo and Jiang Duan. I KNOW IT'S YOU: TOUCH BEHAVIORAL CHARACTERISTICS RECOGNITION ON SMARTPHONE BASED ON PATTERN PASSWORD
	T9-643: Jooyeon Park and Changsoo Sung. THE EFFECT OF ONLINE PIRACY DETERRENCE ON SELF-CONTROL AND PIRACY INTENTION
<b>Saraca 3900A</b> , Session Chair Patrick Finnegan	T10-247: Sebastian Köffer, Erwin Fieft and Bjoern Niehaves. IT CONSUMERIZATION AND ITS EFFECTS ON IT BUSINESS VALUE, IT CAPABILITIES, AND THE IT FUNCTION
	T10-122: Hengqi Tian, Jing Zhao and Yanran Liu. THE STUDY OF TYPOLOGY OF COMPETITIVE ACTIONS IN DIGITAL ENVIRONMENT: AN EMPIRICAL INVESTIGATION OF MOBILE INSTANT MESSAGING
	T10-89: Natalie Kaltenecker. MANAGING DISRUPTIVE CHANGE: SUCCESSFUL TRANSFORMATION FROM ON-PREMISES TO SAAS IN B2C SOFTWARE COMPANIES
<b>Saraca 3900B</b> , Session Chair Tingru Cui	T12-169: Chia-Shiang Hsu, Shih-Wei Chou and Hui-Tzu Min. UNDERSTANDING SOFTWARE-AS-A-SERVICE (SAAS) COMMITMENT FROM A CLIENT-PROVIDER COLLABORATION APPROACH
	T12-269: Mohammed Aladallah, Yen Cheung and Vincent C.S. Lee. GOV2.0: A SERVICE SCIENCE PERSPECTIVE
	T12-644: Pei-Hua Chen and Seng-Cho T. Chou. USING SERVICE DESIGN TOOL AND QUALITATIVE RESEARCH METHOD TO ASSIST THE E-GOVERNMENT SERVICE PROCESS REDESIGN: A CASE STUDY OF THE TAXATION SERVICE PROCESS IN TAIWAN
<b>Hibiscus 3613</b> , Session Chair Dimple Thadani	T4-311: Shalinda Adikari and Ernest Kwadwo Adu. USAGE OF ONLINE SOCIAL NETWORKS IN CULTURAL ADAPTATION
	T20-453: Chitra M Subramanian, Aneesh Krishna and Arshinder Kaur, REASONING ABOUT GOAL SATISFACTION FOR EARLY REQUIREMENTS ENGINEERING IN THE i* FRAMEWORK USING INTER-ACTOR DEPENDENCY
	T4-185: Kristina Egorova. DUALITY OF SNS AS CHANGE AND STABILITY MECHANISMS: CASE OF TWITTER REVOLUTION IN EGYPT
<b>Hibiscus 3713</b> , Session Chair Wei Wang	T15-397: Xixian Peng, Daoyuan Sun, Yuxiang Zhao and Wei Xu. WHAT TRIGGER PEOPLE USE PHYSICIAN-PATIENT INTERACTIVE OHCS? AN EMPIRICAL RESEARCH BASED INTEGRATION MODEL
	T14-277: Wei Wang and Yi Zhang, FROM IT SATISFACTION TO JOB SATISFACTION: UNDERSTANDING THE ROLE OF USER-TECHNOLOGY FIT
	T15-322: Supunmali Ahangama and Danny Poo. TOWARDS A STANDARDISED PROCESS MODEL FOR NOVICE USERS IN HEALTH ANALYTIC PROJECTS